

Neighbours

Having good relationships with your neighbours makes life more enjoyable. In Switzerland, when you arrive in a new home it is normal to introduce yourself to your neighbours.

Making contact

Having good relationships with neighbours makes life more enjoyable for everyone. To facilitate good relationships, it is advisable to introduce yourself to your neighbours when you arrive in a new apartment or house.

In many districts neighbours make a habit of meeting once in a while, for example for a neighbourhood party or a barbecue. Everyone is free to have more regular relationships and friendships with their neighbours or not. You can also meet in another way; by taking part in the activities of associations and clubs in your area (sport, singing or other).

House rules

Generally, buildings with several apartments have house rules. Often, the rules are given out with the lease. This document sets out the rules for living well together. For example, how to use the laundry room and shared spaces.

It is important to respect the house rules. Above all, to respect the times for calm and rest. It's written in the law.

If you want to have a party or event, it's important to let your neighbours know. You can write a note on a piece of paper at the entrance of the house. You warn people that there may be a little noise. People appreciate being informed.

Disputes

If a neighbour does not follow the house rules, you may be bothered. If a dispute breaks out with your neighbours, it is advisable to first speak to them calmly and respectfully. If the situation does not change, you can contact the landlord or the agency.

You can also ask for mediation. The mediator is a neutral person who listens and helps people talk to each other and find a solution together.

If the situation is serious or if there is a danger to someone (e.g. threats or violence), you can call the police.

The emergency number in Switzerland is 117.

Additional information (links, addresses, information sheets, brochures)

www.bonjour-jura.ch/en/housing/neighbours